# BUSINESS GATESHEAD Business Plan Pack

NVEST PROSPERITY GOALS QUALITY GROWTH PROU UTURE JOBS TRANSFORM OPPORTUNITIES CAREER TIMULATING TRAINING SKILLS EXCITING HONEST SU ECH ADVICE INVEST BUSINESS GOVERNMENT EMPLO RAVE SUCCESSFUL CREATIVE APPROACHABLE CUTTING NOWLEDGE DEVELOP INNOVATIVE ACHIEVE COMM PROUD START UP SUPPORT INFLUENCE FACILITIES TH NVEST PROSPERITY GOALS QUALITY GROWTH PROU UTURE JOBS TRANSFORM OPPORTUNITIES CAREER TIMULATING TRAINING SKILLS EX Cateshead NEST SU ECH ADVICE INVEST BUSINESS GOVERNMENT EMPLO RAVE SUCCESSFUL CREATIVE APPROACHABLE CUTTI

# Welcome

You've got a business idea. You've decided to start a business. You want to get going.

But there's a lot more to a good business than a good idea.You need to think things through to maximise your chances of success. Things like:

- Are you the right person to run the business?
- Will customers like your product?
- How will I finance my idea?

A business plan will help you turn an idea into a business helping you to go through all parts of your business to plan how everything will work. It will take a few weeks to write if you're going to do it properly although the best business plans aren't long and complex; they explain only the most important information:

- what you want to achieve
- how you will get there, and
- the things you need to do along the way.

It's best to tackle a business plan in small chunks. You can use the information in this guide to help you complete the sections. Some parts will be easier to complete than others, but Business Gateshead is here to help.

FREE tailored support is available for pre-start and early stage businesses. Programmes of support included 1:1 advice, workshops, master classes, events and networking covering a variety of topics from Business Planning, Finance, Marketing and Sales.



# Getting started

# Whose plan is this?

#### **Business and owner details**

Business name:	
Owner(s) name:	
Business address and po	ostcode:
Business telephone num	ıber:
Pusinoss omgil address	
Business email address:	
Home address and posto	code (if different from above):

Home telephone number (if different from above):

Home email address (if different from above):





# **Executive summary**

#### 1.1 Business summary:

1.2 Business aims:

#### 1.3 Financial summary:



# **Elevator Pitch**

#### 1.4 Your business name:

#### 1.5 Strapline:

#### 1.6 Elevator pitch:



# Section two

# **Owner's background**

#### 2.1 Why do you want to run your own business?

2.2 Previous work experience:

2.3 Qualifications and education:

2.4 Training:

Details of future training courses you want to complete:

#### 2.5 Hobbies and interests:

2.7 Additional information:

# Section three

### **Products and services**

3.1 What are you going to sell?

a product a service both

3.2 Describe the basic product/service you are going to sell:

3.3 Describe the different types of product/service you are going to be selling:

3.4 If you are not going to sell all your products/services at the start of your business, explain why not and when you will start selling them:

#### 3.5 Additional information:





## The market

4.1 Are your customers: individuals businesses both

4.2 Describe your typical customer:

4.3 Where are your customers based?

4.4 What prompts your customers to buy your product/service?

4.5 What factors help your customers choose which business to buy from?

4.6 Have you sold products/services to customers already?	yes	no
If you answered "yes", give details:		

4.7 Have you got customers waiting to buy your product/service? yes no If you answered "yes", give details:

4.8 Additional information:	
BUSINESS	
GATESHEAD.	



# **Market research**

5.1 Key findings from desk research:

5.2 Key findings from field research - customer questionnaires:

5.3 Key findings from field research - test trading:

5.4 Additional information:



# Marketing strategy

What are you going to do?	Why have you chosen this marketing method?	How much will it cost?
EXAMPLE: Set up a business page on Facebook	To start promoting my service online and use Facebook ads	Free to set up but may allocate £100 to ads



# **Competitor analysis**

#### 7.1 Table of competitors

Name, location and business size	Product/service	Price	Strengths	Weaknesses

#### 7.2 SWOT analysis :

Strengths	Weaknesses
Opportunities	Threats

#### Unique Selling Point (USP):



# Section eight

# **Operations and logistics**

#### 8.1 Production:

#### 8.2 Delivery to customers:

#### 8.3 Payment methods and terms:

#### 8.4 Suppliers:

Name, location of supplier	Items required and prices	Payment arrangements	Reasons for choosing supplier

# **Operations and logistics** continued

8.5 Premises:

#### 8.6 Equipment

		lf beir	ng bought	
Item required	Already owned?	New or second hand?	Purchased from	Price

# **Operations and logistics** continued

#### 8.7 Transport:

#### 8.8 Legal requirements:

#### 8.9 Insurance requirements:

#### 8.10 Management and staff:

8.11 Additional information:

# Section nine

# Costs and pricing strategy

Pro	oduct/service name:	
Α	Number of units in calculation	
В	Product/service components	Components cost
с	Total product/service cost	
D	Cost per unit	
E	Price per unit	
F	Profit margin (£)	
G	Profit margin (%)	
н	Mark up (%)	

# **Section ten Financial forecasts** GATESHEAD.

# **10.1 Sales and costs forecast**

		Month	_	2	ω	4	თ	6	7	œ	9	10	Ξ	12	Total
	Þ	Month name													
	Sale	Sales forecast													
r	Φ	Product/service													
	0	Product/service													
	Cost	Costs forcast													
	D	Product/service													
	т	<b>Assumptions</b> (e.g. Seasonal trends)													

#### 10.2 Personal survival budget

Section		Monthly cost (£)
A Estimated costs	Mortgage/rent	
	Council tax	
	Gas, electricity and oil	
	Water rates	
	All personal and property insurances	
	Clothing	
	Food and housekeeping	
	Telephone	
	Hire charges (TV, DVD etc.)	
	Subscriptions (clubs, magazines etc.)	
	Entertainment (meals and drinks)	
	Car tax, insurance, service and maintenance	
	Children's expenditure and presents	
	Credit card, loan and other personal debt repayments	
	National Insurance	
	Other	
B Total costs		
C Estimated	Income from family/partner	
income	Part time job	
	Working tax credit	
	Child benefits	
	Other benefits	
	Other	
A Total income (£)	1	
E Total survival inc	ome required (£)	

# BUSINESS GATESHEAD

	Month	Pre- start	_	2	ω	4	ъ	6	7	œ	9	10	II	12	Total
A	Month name														
Moi	Money in (£)														
B	Funding														
	Own funds														
	Incomes from Sales														
	Other														
C	Total Money in (£)														
Moi	Money out (£)														
D	Loan repayments														
	Personal drawings														
т	Total money out (£)														
F	Balance (£)														
	Opening balance														
	Closing balance														

# **10.3 Cashflow forecast**

#### 10.4 Costs table

Cost item	What is included and how you worked it out	Total cost



# **Back-up Plan**

#### 11.1 Short-term plan:

11.2 Long-term plan:

#### 11.3 Plan B:

11.4 Plan B continued...:



# BUSINESS GATESHEAD

@BusINGateshead
Business Gateshead
www.businessgateshead.com

NVEST PROSPERITY GOALS QUALITY GROWTH PROU UTURE JOBS TRANSFORM OPPORTUNITIES CAREER TIMULATING TRAINING SKILLS EXCITING HONEST SU ECH ADVICE INVEST BUSINESS GOVERNMENT EMPLO RAVE SUCCESSFUL CREATIVE APPROACHABLE CUTTI NOWLEDGE DEVELOP INNOVATIVE ACHIEVE COMM PROUD START UP SUPPORT INFLUENCE FACILITIES TH NVEST PROSPERITY GOALS QUALITY GROWTH PROU UTURE JOBS TRANSFORM OPPORTUNITIES CAREER TIMULA Cateshead IING SKILLS EXCITING HONEST SU ECH ADVICE INVEST BUSINESS GOVERNMENT EMPLO RAVE SUCCESSFUL CREATIVE APPROACHABLE FOUTTI